

Grimmzfest Terms and Conditions

Last Updated: _____

Welcome to the official website for **Grimmzfest**. Grimmzfest is presented by **The Artourage** and **Riddle Studios**, in association with **Hauntmare, LLC**.

By accessing this website, purchasing tickets, attending the event, entering attractions, participating in activities, submitting forms, or using any services connected to Grimmzfest, you agree to these Terms and Conditions.

If you do not agree with these Terms and Conditions, please do not use this website, purchase tickets, attend Grimmzfest, or participate in any Grimmzfest attractions or activities.

1. Protected Parties

For purposes of these Terms and Conditions, the “Protected Parties” include Grimmzfest, The Artourage, Riddle Studios, Hauntmare, LLC, the event presenters, producers, organizers, owners, officers, members, managers, employees, staff, volunteers, actors, performers, vendors, sponsors, contractors, affiliates, representatives, agents, property owners, landlords, venue operators, security personnel, medical personnel, and event partners.

2. Event Description

Grimmzfest is a haunted attraction and live entertainment event. The event may include haunted houses, scare zones, live actors, live entertainment, performers, music, stage shows, vendors, food, merchandise, photo opportunities, interactive experiences, special effects, horror-themed environments, and other event activities.

Grimmzfest is designed to be intense, frightening, loud, dark, startling, and emotionally engaging. Guests attend and participate at their own risk.

3. Event Information Subject to Change

Event information, including dates, times, attractions, performers, vendors, layouts, schedules, prices, ticket availability, policies, rules, and event features, may change at any time without notice.

The Protected Parties do not guarantee that any specific attraction, performer, vendor, activity, schedule, scare, experience, or event feature will be available at any specific time.

4. Ticket Purchases

All ticket purchases are subject to these Terms and Conditions, the policies listed on this website, the policies posted at the event, and the terms of any authorized ticketing provider.

Tickets may be sold directly by Grimmzfest, The Artourage, Riddle Studios, Hauntmare, LLC, or through an authorized third-party ticketing provider.

Guests are responsible for providing accurate information when purchasing tickets, including name, email address, payment information, and any other required details.

Grimmzfest is not responsible for tickets purchased through unauthorized sellers, resale websites, private transactions, counterfeit listings, or third parties not approved by Grimmzfest.

5. Refunds, Exchanges, and Cancellations

Unless otherwise stated, all ticket sales are final. Refunds, exchanges, transfers, or credits are not guaranteed except where required by law.

If Grimmzfest is canceled, postponed, rescheduled, or replaced, refund or exchange options may be provided in accordance with applicable law and the policies of Grimmzfest or the authorized ticketing provider.

Service fees, processing fees, taxes, and other charges may be controlled by the ticketing provider and may be subject to separate policies.

Grimmzfest is not responsible for missed attendance due to personal scheduling conflicts, illness, transportation issues, weather, failure to read event information, failure to follow entry instructions, or removal from the event for rule violations.

6. Entry and Admission

Admission may require a valid ticket, wristband, stamp, digital pass, identification, or other proof of purchase.

Grimmzfest reserves the right to verify tickets and deny entry to anyone with an invalid, duplicated, altered, stolen, unauthorized, or suspicious ticket.

Guests may be subject to entry rules, bag checks, security screening, age restrictions, safety requirements, or other procedures. Refusal to comply may result in denial of entry or removal from the event without refund.

7. Haunted Attraction and Safety Warning

Grimmzfest may include intense scares, sudden movements, darkness, fog, haze, loud noises, strobe lights, flashing lights, uneven surfaces, tight spaces, low visibility, live actors, props, sets, moving effects, disturbing imagery, graphic horror themes, and other intense entertainment elements.

Guests should not enter haunted attractions or participate in intense event activities if they are pregnant, have heart conditions, respiratory issues, asthma, seizure disorders, epilepsy, back or neck problems, mobility limitations, severe anxiety, claustrophobia, sensitivity to flashing lights, sensitivity to fog or haze effects, recent surgery, or any medical condition that could be worsened by intense scares, loud sounds, darkness, physical movement, or special effects.

Guests are responsible for deciding whether they are physically, mentally, and emotionally able to safely attend or participate.

8. Assumption of Risk

By attending Grimmzfest, entering any attraction, or participating in any event activity, guests understand and accept that haunted attractions and live entertainment events involve known and unknown risks.

These risks may include, but are not limited to, slips, trips, falls, collisions, panic, anxiety, emotional distress, dizziness, nausea, headaches, shortness of breath, seizures, aggravation of medical conditions, minor injuries, serious injuries, property damage, or other harm.

Guests voluntarily assume all risks related to attendance, participation, viewing, walking through, or being present at Grimmzfest.

9. Rules of Conduct

All guests must follow posted rules, verbal instructions, safety warnings, and directions from Grimmzfest staff, security, performers, vendors, and event representatives.

Guests may not:

- Touch, grab, push, hit, threaten, or harass actors, performers, staff, vendors, security, volunteers, or other guests.
- Touch, move, damage, climb on, or interfere with props, sets, decorations, barriers, equipment, lights, sound systems, fog machines, or displays.
- Run, shove, fight, block walkways, enter restricted areas, or behave in a dangerous or disruptive manner.
- Bring weapons, illegal substances, outside alcohol, fireworks, dangerous items, or prohibited items into the event.
- Attend or participate while under the influence of drugs or alcohol in a way that creates a safety risk.
- Use costumes, masks, props, or behavior to impersonate Grimmzfest staff, security, actors, performers, or emergency personnel.
- Violate any local, state, or federal law.

Grimmzfest reserves the right to deny entry, remove guests, or refuse future admission without refund to anyone who violates these Terms and Conditions, violates event rules, creates a safety concern, damages property, acts aggressively, or disrupts the event.

10. Costumes, Masks, and Props

Costumes may be allowed unless otherwise posted. Grimmzfest reserves the right to deny entry, require removal, or prohibit any costume, mask, prop, accessory, or item that creates a safety issue, blocks visibility, appears to be a real weapon, interferes with event operations, or violates event rules.

Toy weapons, replica weapons, sharp objects, realistic firearms, metal blades, or dangerous props may be prohibited.

Guests may not use costumes, masks, props, or behavior to scare, threaten, harass, or confuse other guests in a way that interferes with official Grimmzfest operations.

11. Minors

Parents and legal guardians are responsible for determining whether Grimmzfest is appropriate for minors. Some content may be intense, frightening, loud, graphic, dark, disturbing, or unsuitable for young children.

Minors may be required to attend with a parent or legal guardian depending on posted event rules, attraction rules, or age restrictions.

By allowing a minor to attend or participate, the parent or legal guardian accepts responsibility for the minor's safety, conduct, supervision, and compliance with these Terms and Conditions.

12. Media Release

By attending Grimmzfest, guests understand and agree that photography, video recording, livestreaming, audio recording, and other media may take place at the event.

Guests grant Grimmzfest, The Artourage, Riddle Studios, Hauntmare, LLC, and their representatives permission to photograph, film, record, livestream, publish, edit, reproduce, distribute, display, and otherwise use their image, likeness, voice, costume, appearance, name, and participation in photos, videos, audio recordings, social media posts, advertisements, promotional materials, websites, commercials, archives, and other commercial or promotional content without payment, approval, ownership rights, or additional permission.

13. Guest Photography and Recording

Personal photography and video may be allowed in certain areas unless otherwise posted or instructed by staff.

Photography, video recording, livestreaming, flash photography, or filming may be restricted or prohibited in certain attractions, backstage areas, performance areas, vendor areas, or other event spaces for safety, privacy, copyright, or operational reasons.

Guests must stop recording or photographing if instructed by Grimmzfest staff, security, performers, vendors, or event representatives.

14. Personal Property

Guests are responsible for their own personal belongings.

The Protected Parties are not responsible for lost, stolen, misplaced, or damaged property, including but not limited to phones, cameras, glasses, wallets, purses, bags, clothing, costumes, props, keys, merchandise, or personal items.

15. Weather, Delays, and Event Changes

Some portions of Grimmzfest may be affected by weather, technical issues, staffing, safety concerns, emergencies, performer availability, vendor changes, crowd conditions, or circumstances beyond the event's control.

Grimmzfest reserves the right to delay, modify, close, relocate, replace, or cancel attractions, performances, vendors, areas, or event activities at any time for safety, operational, legal, or business reasons.

No refund is guaranteed for attraction changes, entertainment changes, vendor changes, performer changes, weather conditions, wait times, temporary closures, or schedule changes unless required by law or specifically stated by Grimmzfest.

16. Vendors, Performers, and Third Parties

Grimmzfest may include independent vendors, performers, sponsors, contractors, food providers, artists, entertainers, ticketing providers, payment processors, or other third parties.

The Protected Parties are not responsible for the products, services, conduct, representations, availability, pricing, refunds, policies, or actions of independent third parties unless required by law.

Purchases from vendors or third parties may be subject to separate terms, conditions, refund policies, and privacy policies.

17. Website Content

All website content, including names, logos, graphics, characters, artwork, photos, videos, designs, written content, branding, slogans, and other materials, is owned by or licensed to Grimmzfest, The Artourage, Riddle Studios, Hauntmare, LLC, or their respective owners unless otherwise stated.

You may not copy, reproduce, modify, distribute, sell, display, or use any website content without written permission.

18. Third-Party Links and Services

This website may contain links to third-party websites, ticketing platforms, vendors, sponsors, performers, social media pages, payment processors, or other outside services.

The Protected Parties are not responsible for the content, security, availability, accuracy, policies, actions, errors, fees, or practices of any third-party website or service.

Use of third-party websites or services is at your own risk and may be subject to separate terms and privacy policies.

19. User Submissions

If you submit information through this website, including contact forms, vendor applications, performer applications, sponsor applications, messages, photos, videos, or other materials, you agree that the information you provide is accurate and that you have the right to submit it.

Grimmzfest may review, accept, deny, delete, or ignore submissions at its discretion.

Submission of an application, message, request, form, photo, video, or other material does not guarantee approval, acceptance, booking, participation, response, promotion, display, or business relationship.

By submitting materials to Grimmzfest, you grant Grimmzfest, The Artourage, Riddle Studios, Hauntmare, LLC, and their representatives permission to review and use those materials for event-related purposes, unless otherwise agreed in writing.

20. Payments, Billing, and Chargebacks

Guests and customers agree to pay all charges associated with their purchases.

Unauthorized chargebacks, payment disputes, fraudulent claims, or misuse of payment systems may result in cancellation of tickets, denial of entry, removal from the event, collection action, or refusal of future service.

If you believe there is a billing issue, please contact Grimmzfest or the authorized ticketing provider before filing a dispute.

21. No Guarantee of Experience

Grimmzfest makes no guarantee that any guest will experience a specific scare, attraction, performer, vendor, wait time, show, schedule, celebrity, photo opportunity, interaction, or result.

Individual experiences may vary.

22. Release and Limitation of Liability

To the fullest extent permitted by law, guests, ticket holders, participants, vendors, performers, and attendees agree to release, waive, discharge, and hold harmless the Protected Parties from any and all claims, demands, damages, injuries, losses, liabilities, costs, expenses, or causes of action arising out of or related to use of this website, ticket purchases, attendance at Grimmzfest, participation in haunted attractions, live entertainment, scare zones, interactive areas, photo opportunities, vendor areas, parking areas, entrances, exits, third-party services, or violation of event rules.

This release includes claims arising from ordinary negligence to the fullest extent permitted by law.

This release does not apply to claims that cannot legally be waived under applicable law, including claims involving fraud, willful injury, intentional misconduct, gross negligence, or violations of law where such claims cannot legally be released.

23. Indemnification

You agree to defend, indemnify, and hold harmless the Protected Parties from any claims, damages, losses, liabilities, costs, or expenses, including reasonable attorney fees, arising from your conduct, your violation of these Terms and Conditions, your violation of event rules, your damage to property, your injury to another person, your misuse of this website, your violation of any law, or your infringement of the rights of another person or business.

24. Privacy

Use of this website may involve the collection of personal information, including names, email addresses, phone numbers, payment details, application information, and other submitted information.

Personal information is handled according to the Grimmzfest Privacy Policy. Guests and users should review the Privacy Policy before using this website, purchasing tickets, or submitting information.

25. Accessibility and Guest Assistance

Grimmzfest will make reasonable efforts to provide accessible event information and guest assistance where applicable.

Guests who need accessibility-related assistance should contact Grimmzfest before attending when possible. Some haunted attraction elements may include darkness, tight spaces, uneven surfaces, loud sounds, fog, or effects that may affect accessibility or participation.

26. Prohibited Items

Grimmzfest may prohibit certain items for safety or operational reasons. Prohibited items may include weapons, firearms, knives, explosives, fireworks, illegal substances, outside alcohol, drones, dangerous props, sharp objects, realistic replica weapons, or any item deemed unsafe by event staff or security.

Grimmzfest reserves the right to deny entry or remove any guest who brings prohibited items or refuses to comply with safety screening.

27. Right to Refuse Service

Grimmzfest reserves the right to refuse service, deny entry, remove guests, cancel orders, or restrict participation for safety, security, fraud prevention, policy violations, disruptive conduct, nonpayment, or any other lawful reason.

28. Governing Law

These Terms and Conditions shall be governed by the laws of the State of California, without regard to conflict of law principles.

Any legal dispute arising from these Terms and Conditions, this website, ticket purchases, or attendance at Grimmzfest shall be handled in the appropriate courts located in California, unless otherwise required by law.

29. Severability

If any part of these Terms and Conditions is found to be invalid, unlawful, or unenforceable, the remaining portions shall remain in full force and effect to the fullest extent permitted by law.

30. Changes to These Terms

Grimmzfest may update or modify these Terms and Conditions at any time without notice.

The updated version will be posted on this website with a revised "Last Updated" date.

Continued use of this website, purchase of tickets, attendance at Grimmzfest, or participation in event activities after changes are posted means you accept the updated Terms and Conditions.

31. Contact Information

For questions about these Terms and Conditions, ticketing, event policies, or website use, please contact:

Grimmzfest

Presented by **The Artourage** and **Riddle Studios**

In Association With **Hauntmare, LLC**

Email: _____

Phone: _____

Mailing Address: _____